

POSITION DESCRIPTION

Title: Direct Support Worker

Enterprise Agreement: Social, Community, Homecare and Disability Services Industry Award 2010

Classification: Grade 1, Year 1 – CSMEA (SaCs Award)

Usual work location: Goulburn

Usual hours of work: Casual

Position Objective: To provide support to clients within the services offered by Anglicare's Disability Service,

in a manner that is respectful and meets clients needs whilst following the appropriate

personal plans, policies and procedures

Position Responsibilities:

- To attend duties in a manner that reflects and is consistent with the Mission and Values of Anglicare in all aspects of service delivery
- To provide quality care to all clients
- Work collaboratively as an active member of the community services team, attending meetings and communicate issues to support continuous quality improvement processes

- Attend to all documentation requirements following appropriate work place procedures and in a clear, concise and professional manner
- Maintain and care for all resources in an appropriate manner
- Identify any issues or problems at the first possible opportunity and communicate these to the program coordinator
- Support and uphold all work practices in accordance with Work Health & Safety requirements whilst always ensuring a commitment to safety in the work environment
- Support and uphold all work practices in accordance with Anglicare's policies and procedures
- Participate in case management meetings related to client need
- Act and communicate in a professional manner as per the organization's Code of Conduct
- Other duties as required from time to time

Typical duties may include, but not be limited to:

- Personal care activities
- Domestic support activities
- Support with recreational activities, lifestyle, community and social participation and educational activities which may include transporting clients to activities.
- Medication management
- Documentation

Desirable but not essential Key Experience:

- Recent experience in caring for the frail aged
- Recent experience in working with people living with disability
- Recent experience in working with people living with mental health
- Certificate III or IV in Aged Care
- Certificate III or IV in Disabilities

Essential requirements:

- Flexibility and a willingness to attend to all required duties
- Current drivers licence
- Registered vehicle
- Working with Children's Check

Reports to: Manager Disability Services

Direct Reports: Coordinator – Disability Services Goulburn