

POSITION DESCRIPTION

Title: Support Worker

Enterprise Agreement: Social, Community, Homecare and disability Services (SCHDS) Industry Award 2010

Classification: SCSW Grade 1.1 (SCHDS Award 2010)

Usual work location: ACT area

Usual hours of work: Casual

Position Objective: To provide support to clients within the services offered by Anglicare ACT's home and community

Disability Service, in a manner that is respectful and meets clients' needs whilst following the

appropriate personal support plans, policies and procedures.

Position Responsibilities:

- To attend duties in a manner that reflects and is consistent with the mission and values of Anglicare in all aspects of service delivery.
- To provide the best possible standard of care to all clients.
- Work collaboratively as an active member of the community services team, attend meetings and communicate issues to support continuous quality improvement processes.
- Attend to all documentation requirements following appropriate work place procedures and in a clear, concise and professional manner.
- Maintain and care for all resources in an appropriate manner.
- Identify any issues or problems at the first possible opportunity and communicate these to the

- program coordinator.
- Support and uphold all work practices in accordance with Work Health and Safety requirements whilst always ensuring a commitment to safety in the work environment.
- Support and uphold all work practices in accordance with Anglicare ACT's policies and procedures.
- Participate in case management meetings related to client need.
- Act and communicate in a professional manner as per the organisation's Code of Conduct.
- Other duties as required from time to time.

Typical duties may include, but not be limited to:

- Personal care activities
- Domestic support activities
- Support with leisure, lifestyle and educational activities
- Medication management
- Documentation
- Respite
- Social support

Key Requirements:

- Experience working with people living with disability
- Certificate 3 in Disability or equivalent relevant qualification
- Flexibility and a willingness to attend to all required duties
- Current drivers licence
- Registered vehicle
- Current 1st Aid qualification
- ACT Working with Vulnerable People registration

Reports to: Manager Disability Services

Direct Reports: Coordinator Disability Services