



Title:	Youth Worker
Enterprise Agreement:	Community Sector Multiple Enterprise Agreement (CSMEA) 2009
Classification:	Community Services Worker Level 4
Usual work location:	Junction Youth Health Service
Cost Centre:	170
Usual hours of work:	Full time
Position Objective:	Deliver holistic healthcare, education, support, referral, advocacy and case management to young people with a focus on young people who are homeless or otherwise at risk. Develop partnerships with schools, health, youth and other community and government services.
Reports to:	Youth Team Leader
Position Responsibilities:	<ul style="list-style-type: none">• Develop partnerships with schools, health, youth and other community and government services.• Provide referral, advocacy and case management to young people with an emphasis on connecting them into health services within their own communities.• Provide education and health promotion in schools and other services, including the provision of group work programs.

- Actively participate in all supervision and Performance Management processes for the service.
- Be actively involved in training, professional development and meetings, as required.
- Maintain professional standards in relation to service delivery, confidentiality, maintenance of health care records and privacy, as per the Junction Youth Health Service and Anglicare policies and procedures.
- Work collaboratively with other team members to achieve service delivery excellence and actively participate in quality improvement activities to meet service/accreditation standards.

Key Behaviours:

Job Motivation

Is a self-starter and self-motivated and maintains a high level of enthusiasm for work responsibilities.

Client Focus

Recognises, anticipates and focuses on specific client needs and advocates on behalf of the client.

Communication

Communicates clearly and accurately. Listens to and understands the views of others.

Reliability

Adheres to guidelines and follows instruction in order to ensure consistency in process and result.

Key Requirements:

Key skills:

- Proven capacity to establish effective working relationships with a wide range of services and professionals.
- Demonstrated ability to work harmoniously within a team to achieve team goals.

Key knowledge areas:

- Demonstrated understanding of the issues affecting young people, particularly those who are homeless or otherwise at risk.
- Knowledge of ACT youth and health service networks.

Key experience:

- Demonstrated two years experience in providing advocacy, referral and support to young people, particularly homeless, marginalised or vulnerable young people.
- Demonstrated experience facilitating group work with young people.

Qualifications:

- Minimum Qualification Certificate 4 in Youth Work or equivalent Community Services or Social Studies qualification.
- Current Drivers License.
- Working with Vulnerable People registration.