

Position Description

Title: Clinical Director (private contractor or employee)

Enterprise Agreement: Community Sector Multiple Enterprise Agreement 2009 (if employee)

Classification: Level 7 above award (if employee)

Usual work location: The Junction, Level 2, 30 Scotts Crossing, Canberra City

Cost Centre: 170

Usual hours of work: 46-61 hours per fortnight

Position Objective: The Clinical Director (CD) will provide clinical leadership and expertise in primary health care services

for homeless or highly vulnerable young people, with a focus on client outcomes, change

management and quality improvement. It is expected that the CD will spend at least 6 sessions

consulting each week, with additional time reserved for management duties.

The CD will lead a multidisciplinary team to provide holistic support and primary health care services to vulnerable young people aged 12 to 25. The CD is responsible for fostering an environment that ensures the entire team provides client-centred care that addresses young people's health needs,

safety and wellbeing. This care should be based on latest evidence, best practice guidelines and meet legislative requirements.

Position Responsibilities:

- Provide clinical support and leadership to The Junction community based health care team on a continuing basis.
- Consult and lead other team members to deliver a quality service delivery and actively pursue quality improvement activities to meet service/accreditation standards.
- Provide strong leadership in alignment with and evidencing Anglicare's organisational values.
- Provide leadership in the implementation of the Sanctuary trauma informed practice frameworks to support all service delivered within the Junction community based health care team
- Have a working knowledge of legislation and standards of General Practice, and ensure their consistent implementation in conjunction with the Regional Manager.
- Actively participate in and conduct (where appropriate) supervision and performance management processes for the service staff.
- Be actively involved in (and direct), training, professional development and meetings (as required).
- Oversee and contribute to clinical training sessions for medical students and possibly other learning institutions
- Undertake monthly data collection and reporting to the Executive Team and board.
- Serve on Anglicare's Clinical Governance Advisory Group.
- Liaise with general practices, allied health, relevant government and community services across the ACT region, and serve as first point of contact for strategic clinical matters.
- Actively advocate and represent the needs of the client group and the service within the broader community as an Anglicare ACT representative.
- Provide primary health care assessment, diagnosis, treatment, support, education, referral and advocacy to young people and their children, within scope of knowledge, training and experience.
- Order diagnostic tests as needed, check and inform patients of results as per The Junction's procedure.

- Refer patients appropriately to other providers if their needs exceed scope of knowledge, training and experience.
- Document all care provided and education/information given to young people within their health record.
- Maintain vocational registration through continued participation in Quality Assurance and Continuing Professional Development.
- Maintain a current resuscitation certificate.
- Maintain professional standards in relation to service delivery, confidentiality, maintenance of health care records and privacy (per The Junction Youth Health Service and Anglicare policies and procedures).
- In addition to these responsibilities and duties, the CD is expected to undertake other responsibilities and duties as may from time to time be assigned by the Regional Manager.

Key behaviours:

Client Focus

Recognises, anticipates and focuses on specific client needs and advocates on behalf of the client.

Interpersonal

Establishes cooperative and productive relationships by understanding and responding to the needs of others.

Job Motivation

Is a self-starter and self-motivated and maintains a high level of enthusiasm for work responsibilities.

Outcome focused

Identifies and accomplishes challenging objectives by doing whatever is necessary to achieve the goal.

Team Building

Promotes the achievement of results through cooperation and joint efforts between team members

All applicants to address in writing, each of the Key Skills, Key Knowledge & Key Experience criteria:

Key skills:

- Ability to work autonomously and to work collaboratively leading a multidisciplinary team.
- Ability to establish effective working relationships and work collaboratively with service clients, staff, internal and external services and stakeholders.
- Ability to identify practice shortfalls and subsequently develop practice policies to ensure best practice standards are consistently maintained.
- Demonstrated experience in clinical governance and change management.
- Ability to provide skilled primary health care assessment, diagnosis and treatment services to clients.
- Excellent written and verbal communication and liaison skills.

Key knowledge areas:

- Thorough knowledge of ACT youth and health services networks.
- Understanding of the issues affecting young people, particularly young people who are homeless or highly vulnerable.
- Understanding of Medicare processes, including the MBS, incentive programs, etc.
- A demonstrated understanding of alcohol and other drugs, their effects, and pharmacology.

Key experience:

- Experience in a clinical leadership role.
- Experience working as a general practitioner in youth health, sexual health and mental health.

Qualifications:

- Registration as a Medical Practitioner
- Vocational registration with the Royal Australian College of General practitioners (fellowship or equivalent).
- Current Medical Indemnity Insurance

Reports to: ACT Regional Manager